

November 16th, 2017

IMPORTANT ANNOUNCEMENT

Dear Valued Customer,

Please be advised that effective Dec 1st, 2017, Lifetronics Medical Inc. Toronto, Ontario will be transitioning distribution of the below listed product lines to McArthur Medical Sales Inc., of Rockton, Ontario. As of that date, distribution and support for these product lines will be assumed by them and every effort has been taken to ensure a smooth and effective transition with no inconvenience or business interruption to all stakeholders.

1. Breas Z1 CPAP, Z1 AutoPAP, and Vivo Ventilators
2. So Clean CPAP Automated Sanitizing Devices and accessories
3. Battery Powered Solutions (BPS) Freedom CPAP Batteries and accessories
4. Silent Night Mask Liners for CPAP & Non-Invasive Ventilation
5. Mute – Breathe More Snore Less
6. Distribution and support for the Goodnite Anti-Snore will be announced later.

The manufacturers/suppliers have approved this change and contracted McArthur Medical for distribution of their respective product lines in Canada, effective Dec 1st, 2017.

All current inventory held by Lifetronics will be transferred to McArthur Medical on Nov. 30th so that they can process and fill your orders effective Dec 1st. They will also assume responsibility for the warranty program, service, training, etc. related to these products. Currently established dealer prices, terms and conditions will also be honored by McArthur Medical.

It would be appreciated very much if all outstanding invoices from Lifetronics for products supplied to your company are paid up as soon as possible.

Please continue to contact Kelly Pearce of Lifetronics for any questions. He can be reached at 416 561 3821 (cell) or kellyp@lifetronics.com until Nov 30st 2017. However, effective Dec 1st, 2107, please contact Mr. Don Sidell, Respiratory Home Health Care Manager at McArthur Medical Inc. Tel # 716 984 5444, email: dsidell@mcarthurmedical.com.

The team at Lifetronics Medical wishes to thank you sincerely for your business support during the past few years. It was a distinct pleasure to be of service to you and your staff. Concurrently, the management and staff at McArthur Medical look forward very much to representing these product lines and being of service to you in future. Mr. Don Sidell, manager of homecare sales at McArthur Medical will soon be reaching out to you.

Best wishes to you, your team and business in the future.

Kelly R. Pearce, President
Lifetronics Medical Inc.

Roy Hefford, VP – Sales & Marketing
McArthur Medical Sales Inc.

